

## Quality policy of R Schmitt Enertec GmbH

R Schmitt Enertec has “Committed to Performance” as motto in his company logo. In this sense, we understand performance as creating value for everyone who is part of the company. We feel committed to this goal.

**Those involved in the company are: owners, customers, employees, suppliers, subcontractors, Investors, authorities, neighbors, etc.**

**We have the following principles to achieve this goal:**

- Customer focus: We depend on our customers and therefore need to understand and meet customer needs, currently and future.
- Management: Our Managers ensure that the company’s purpose and direction are aligned. They create and maintain the general conditions under which the labor force can fully commit in achieving the goals of our company.
- Labor force involvement: The full involvement our labor force allows to use their skills in benefit of our company.
- Process-oriented approach: A desired result can efficiently be achieved, when all activities and associated resources are managed and controlled as process.
- System-oriented management approach: recognizing, understanding, managing and directing interrelated processes as a system contributes effectiveness and efficiency of our company, in achieving our goals. Active communication is essential.
- Continuous improvement: The continuous improvement of the overall company performance represents a permanent goal of our company.
- Factual approach for decision-making: All operative decisions are based on analysis and discussion of data und information.
- Mutual beneficial supplier relationships: Our company and our suppliers are interdependent. Mutual beneficial relationships increase ability to add value for both.

We, the Company R Schmitt Enertec, are committing us to implement all applicable requirements of DIN EN ISO 9001.



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Managing Director



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